

Interviews with the Inaugural CCPL Values Award Winners

Tuesday, April 5, 2022

Arne Anderson, Bookmobile

How long have you worked at CCPL?

16 years

What do you like about your work at CCPL?

I enjoy working with kids and families throughout Cecil County.



Tell us what you enjoy about serving the community.

I enjoy helping library patrons from all walks of life. Everywhere I go people love the library.

What do you wish others knew about CCPL that they might not otherwise?

That the library is more than just books. Many people that I encounter are surprised to learn about all the services that are offered by CCPL.

Darla Carter, Circulation

How long have you worked at CCPL?

I began working at CCPL 5 years ago.

What do you like about your work at CCPL?

I love interacting with our patrons and being able to assist them as



needed. I also enjoy working with all co-workers at the various branches. I have the best work-family around!

Tell us what you enjoy about serving the community.

The satisfaction of providing compassionate service to any member of our community who comes in is so fulfilling. I once had a member come in and we greeted her by

name. When she came up to check out, she told us that she loved the library because it was such a friendly place. She said it felt like on the TV show “Cheers,” where everyone knows your name and considers you a friend. If I can make someone happy they chose to come into the library, I have done my job.

What do you wish others knew about CCPL that they might not otherwise?

I wish people understood that the library is not just about checking out books and movies. There are business resources, educational services, job assistance, and programs for all age groups. We strive to provide a place in the community where all are welcome and can feel comfortable asking for help.

Joe Durso, Custodian

How long have you worked at CCPL?

I have worked for CCPL since 2016, for around six years.

What do you like about your work at CCPL?

Knowing that I can be part of something so much bigger than I am.



Tell us what you enjoy about serving the community.

You never know what someone is going through, to put a smile on their face even if it's just for a second could change their whole day.

What do you wish others knew about CCPL that they might not otherwise?

Most people couldn't imagine what it takes to run a business like a library, not one, but six. The amount of commitment, loyalty, dedication, not to mention teamwork, that starts from making corporate decisions to stocking shelves and greeting people to keeping a clean and maintained building. Everyone that works for CCPL plays a very important role in the success that we all share as one.

Kevin Urian, Operations

How long have you worked at CCPL?

Fourteen and a half years.

What do you like about your work at CCPL?

I like knowing that my work keeps the buildings open and in a condition the community can be proud of.



Tell us what you enjoy about serving the community.

I like seeing the libraries full of people and energy knowing that it makes a huge difference to a lot of people.

What do you wish others knew about CCPL that they might not otherwise?

I wish that other people knew the amount of work from so many people that goes on behind the scenes to take care of the buildings, materials, and technology that the libraries depend on. There's a whole group of people who put in a lot of work at CCPL that the public doesn't have a chance to see.

Sarah Zunino, Children's Services

How long have you worked at CCPL?

I have worked at CCPL for 4 and a half years.

What do you like about your work at CCPL?

I love working with an amazing team, and helping everyday people accomplish the goals that they bring to the library each day. My favorite part of my job is, of course, hosting Story Times for the little ones!



Tell us what you enjoy about serving the community.

I am proud of CCPL for providing services, Story Times, education, and resources especially during these past few difficult years.

What do you wish others knew about CCPL that they might not otherwise?

The library has so much to offer... We run an agricultural family business, and CCPL was a resource we used when we first moved to Maryland about 7 years ago. The Business Information department was a wonderful resource for us, and still is for any local business.